

MINUTES OF THE MEETING OF REDRESSAL GRIEVANCE COMMITTEE

(To settle the issue as requested by M/s Nisa Implex (Pvt.) Ltd (Disposable Syringes A040) Tender for Surgical Disposable Items 2020-21)
 A meeting of the Grievance Committee constituted vide letter No. PC PC/57448-54 /MH., Dated 14-09-2020 held on 18.11.2020 at 10.00 a.m., in the office of Chairman Grievance Redressal Committee to decide grievance received from M/s Nisa Implex (Pvt.) Ltd , to settle the issue of against the Advertisement Tender (Surgical Disposable Item) duly advertised vide No. PC/48029/MH., Dated 21.07.2020 Opened on 15.08.2020 for the year 2020-21.

Grievance	Status of TEC	Proceeding of Redressal of Grievance Committee / Decision
<p>M/s Nisa Implex (Pvt.) Ltd vide their letter No Nil , dated Nil bearing Diary No.17619, Dated 28.10.2020 stated that:</p> <p>We would like to inform you that we had already submitted the short documents in PART-A On 01.09.2020. however, we are again submitting the same documents for your kind perusal:</p> <ol style="list-style-type: none"> 1. VALID QUALITY CERTIFICATES 2. CREDIBILITY CERTIFICATES OF MANUFACTURER 3. DRUG REGISTRATION WITH DRAP 4. PURCHASE ORDERS & DELIVERY CHALLANS SUPPLY OF NISA DISPOSABLE SYRINGES IN MAYO HOSPITAL FY 2018-19 PAST EXPERIENCE MAYO HOSPITAL 5. AUTHORIZATION LETTER BY MANUFACTURED 6. PURCHASE ORDER PAST EXPERIENCE 7. SALE AGENCY AGENT 8. NTN 	<p>The Bid is Non Responsive in all quoted items due to failure in Part A</p>	<p>Mr Ijaz Akram (Marketing Manager) attended the meeting on behalf of M/S Nisa Implex (pvt.) Ltd. the representative was asked to explain the grievance. He presented the application to DRAP for renewal of registration. The committee evaluated the document and found that submission date is after the opening of tender which can not be accepted.</p> <p>After due deliberation, it is unanimously decided to uphold the decision of TEC. Hence the grievance is rejected.</p>

Sadia Arshad Rana
 Member Grievance Redressal Committee

Dr. Muhammad Iqbal
 Additional Medical Superintendent
 Member Grievance Redressal Committee

Prof. Dr. Ayteer Afzal
 Head of North Surgical Ward
 Chairman Grievance Redressal Committee

Raafia Fatima
 Hospital Pharmacist
 Copt, Member Grievance Committee

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