

MINUTES OF THE MEETING OF REDRESSAL GRIEVANCE COMMITTEE

(To settle the issue in (MicroBurette A042) Tender for Surgical Disposable Items 2020-21)

A meeting of the Grievance Committee constituted vide letter No. PC/57448-54 /MH., Dated 14-09-2020 held on 18.11.2020 at 10:00 a.m., in the office of Chairman Grievance Redressal Committee, Mayo Hospital Lahore to decide grievance received from following firms , to settle the issue of against the Advertisement Tender (Surgical Disposable Item) duly advertised vide No. PC/48029/MH., Dated 21.07.2020 Opened on 15.08.2020 for the year 2020-21.

The committee decided as under:-

Sr.No.	Grievance	Status of TEC	Proceeding of Redressal of Grievance Committee / Decision
01	<p>M/s Clifton Enterprises vide their letter No Nil , dated Nil bearing Diary No.17709, Dated 29.10.2020 stated that: Respected Sir, Reference to your technical evaluation report we regret to point out that we do not agree with you report. You have rejected our item with comments non-Responsive for Part-C. Non-Responsive Part: C: The quality of our Micro Burette very good and attach all quality certificates you are requested to kindly remove the objection of Non-Responsive Part-C, we provide the sample again and check our sample. Your kind action will be highly appreciated.</p>	<p>The Bid is Non Responsive in all quoted items due to failure in Part C.</p>	<p>Mr. Qasim (Marketing Officer) attended the meeting on behalf of Clifton Enterprises. The representative explained his grievance. After due deliberation, it is unanimously decided to uphold the decision of TEC. Hence the grievance is rejected.</p>
02	<p>M/s Adnan Traders vide their letter No Nil , dated 29.10.2020 bearing Diary No.17708, Dated 29.10.2020 stated that: Sir, We are writing this in reference to the technical evaluation report of your esteemed institute, issued against the Micro Burette (A042) We are extremely disappointed to know that our firm M/s ADNAN TRADERS HAS BEEN DECLARED "Dis-Qualified" by the Technical Evaluation</p>	<p>The bid is Non Responsive in all quoted items due to failure in Part C.</p>	<p>No representative attended the meeting on behalf of M/S Adnan Traders. However the committee evaluated the case and unanimously decide to uphold the decision of TEC. Hence the grievance is rejected.</p>

Handwritten notes and signatures:
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