

MINUTES OF THE MEETING OF REDRESSAL GRIEVANCE COMMITTEE

(To settle the issue as requested by M/s Medicamp International (Urology Disposable Items A062) Tender for Surgical Disposable Items 2020-21)

A meeting of the Grievance Committee constituted vide letter No. PC PC/57448-54 /MH., Dated 14-09-2020 held on 18.11.2020 at 10.00 a.m., in the office of Chairman Grievance Redressal Committee, Mayo Hospital Lahore to decide grievance received from M/s Medicamp International, to settle the issue of against the Advertisement Tender (Surgical Disposable Item) duly advertised vide No. PC/48029/MH., Dated 21.07.2020 Opened on 15.08.2020 for the year 2020-21.

Sr.No.	Grievance	Status of TEC	Proceeding of Redressal of Grievance Committee / Decision
01	<p>M/s Medicamp International vide their letter No MCI/QTN/MHL/2020-21, dated 09.11.2020 bearing Diary No.18576, Dated 09.11.2020 stated that:</p> <p>Dear Sir, With reference to your Tender inquiry for the Purchase of Urology Disposable items for the financial year 2020- 2021, we hereby come to know that your competent authority has declared us NON-Responsive due to DRAP non-registration. We hereby bring this into your kind notice that we have already submitting our files for Registration with Drug regulatory Authority of Pakistan (DRAP) and the same submission Files are attached herewith for your kind reverence please. It is worth mentioning that Registration for the urology items and import of the same is open for all such companies whose Files are submitting with DRAP, therefore please consider our offer Technically approved and let us be a part of the Financial Offer. We look forward to your kind acceptance and oblige.</p>	<p>T.E. 14, 15 Not registered by DRAP T.E. 16, 17 Not registered by DRAP. not as per advertised specification(close end) T.E. 18 Not registered by DRAP Non Responsive due to incomplete kit.</p>	<p>No one attended the meeting on behalf of M/S Medicamp International to describe the grievance. The committee scrutinized the matter by checking documents. It is revealed that provided application for registration in DRAP is after opening date of tender. So this can't be accepted. After due deliberation, the committee unanimously decided to uphold the decision of TEC. Hence grievance is rejected.</p>

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M/s Allmed Solution vide their letter No 1070317, dated 09.11.2020 bearing Diary No.18845, Dated 12.11.2020 stated that:

Dear Sir,

Refer to technical evaluation report against subjected tender. We would like to submit our grievances on it.

We are surprise to find that M/s Gulfam Brothers has been technically approved in spite of fact that their quoted product against item # 18 are not DRAP approved and it was mandatory requirement of tender that quoted product should be approved in DRAP.

02 Secondly we want to inform you that now we are also registered by DRAP in item # 11 (as we had attached copy of our application to DRAP in bidding documents before tender).

We have quoted item # 11 Double lumen 15cm as most of the companies have same size, but tender specification is 16cm. Kindly it is requested that 1cm is a minor deviation and humbly said to accept our Double Lumen too.

In this regard you are requested to review their offer again in order to promote fair and healthy completion.

Thank you.

T.E. 11

Not registered by DRAP, Non Responsive as not according to advertised specification (15cm)

T.E. 14, 15

Non Responsive due to stiff guide wire & style.

T.E. 16

Not registered by DRAP, stiff Guidewire and & style

T.E. 18

Not registered by DRAP

Mr. Kamran (Senior Sales and Marketing

Executive) attended the meeting on behalf of M/s Allmed Solutions. The

representative explained his grievance in detail. He also presented DRAP related document for TE 18. The committee evaluated the matter to come to final conclusion.

In case of TE 11, it is affirmed that advertised specifications cant be changed. So decision of TEC is **upheld** for this item.

However for TE 18 PCN set. The committee considered the provided DRAP document and declared it **Responsive**.

Hence the grievance is rejected for TE 11 but is accepted for TE 18.

Sadia Arshad Rana
Member Grievance Redressal Committee

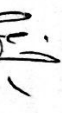


10.11.2020

Dr. Muhammad Iqbal
Additional Medical Superintendent
Member Grievance Redressal Committee



Rakia Fatima
Hospital Pharmacist
Copt, Member Grievance Committee



Prof. Dr. Ameer Afzal
Head of North Surgical Ward
Chairman Grievance Redressal Committee

