

MINUTES OF THE MEETING OF REDRESSAL GRIEVANCE COMMITTEE

(To settle the issue as requested by M/s Allied & Co. (I.V Burette A042) Tender for Surgical Disposable Items 2020-21)

A meeting of the Grievance Committee constituted vide letter No. PC/57448-54 /MH., Dated 14-09-2020 held on 06.11.2020 at 10.00 a.m., in the office of Chairman Grievance Redressal Committee, Mayo Hospital Lahore to decide grievance received from M/s Allied & Co., to settle the issue of against the Advertisement Tender (Surgical Disposable Item) duly advertised vide No. PC/48029/MH., Dated 21.07.2020 Opened on 15.08.2020 for the year 2020-21.

Sr.No.	Grievance	Status of TEC	Proceeding of Redressal of Grievance Committee / Decision
01	<p>M/s Allied & Co. vide their letter No. AC/20/10/011, dated 23.10.2020 bearing Diary No.17363, Dated 23.10.2020 stated that: Dear Sir, Reference to the tender cited above and the technical evaluation report on 21.10.2020 on Mayo Hospital website, we ALLIED & CO. has been Non Responsive. Sir, We have submitted tender with all relevant documents and supporting, if something overlooked or missing we are ready to provide. Kindly look into this matter sympathetically and professionally for healthy competition and the best benefit for your patients. Looking forward for best cooperation.</p>	<p>The Bid is Non Responsive against all quoted Items.</p>	<p>Mr. Shafiqat Ali (Regional Sales Manager) accompanied with M. Shahzad (CO) attended the meeting on the behalf of M/S Allied And Co. He was asked to explain his view point. But he reverted back the launched grievance against the T,E,C result. However after evaluation and due deliberation the Grievance Redressal Committee unanimously decided to uphold the decision of T.E.C. Hence grievance is rejected.</p>

Sadia Arshad Rana
Member Grievance Committee

Dr. Muhammad Iqbal
Additional Medical Superintendent
Member Grievance Committee

Raafia Fatima
Hospital Pharmacist
Copt, Member Grievance Committee

Prof. Dr. Ameer Afzal
Head of North Surgical Ward
Chairman Grievance Redressal Committee

SDC (RS)
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