

**MINUTES OF THE MEETING OF REDRESSAL GRIEVANCE COMMITTEE**


(To settle the issue in Tender for A 053 NASOGASTRIC TUBES Surgical Disposable Items 2020-21)


A meeting of the Grievance Committee constituted vide letter No. PC/57448-54 /MH., Dated 14-09-2020 held on 06.11.2020 at 10.00 a.m., in the office of Chairman Grievance Redressal Committee, Mayo Hospital Lahore to decide grievance received from M/s Allied & Co., to settle the issue of against the Advertisement Tender (Surgical Disposable Item) duly advertised vide No. PC/48029/MH., Dated 21.07.2020 Opened on 15.08.2020 for the year 2020-21.

Sr.No.	Grievance	Status of TEC	Proceeding of Redressal of Grievance Committee / Decision
01	<p>M/s Allied &amp; Co. vide their letter No. AC/20/10/011, dated 23.10.2020 bearing Diary No.17366 Dated 23.10.2020 stated that: Dear Sir, Reference to the tender cited above and the technical evaluation report on 21.10.2020 on Mayo Hospital website, we ALLIED &amp; CO. has been Non Responsive.  Sir, We have submitted tender with all relevant documents and supporting, if something overlooked or missing we are ready to provide. Kindly look into this matter sympathetically and professionally for healthy competition and the best benefit for your patients. Looking forward for best cooperation.</p>	<p>The Bid is Non Responsive in all quoted items due to failure in Part A.</p>	<p>Mr. Shafaqat Ali (Regional Sales Manager) accompanied with M. Shahzad (CO) attended the meeting on behalf of M/S Allied &amp; Co. The representative described his grievance and presented the copy of submitted application in DRAP for registration. The committee evaluated the matter by scrutinizing the given document, the bid and evaluation Performa. It was concluded that the items of the winner firm are already registered. In addition the DRAP application was not in the submitted bid at the time of opening of tender. So the decision of T.E.C is upheld and grievance is rejected by the Grievance Redressal Committee.</p>

  
19.11.2020  
Sadia Arshad Rana

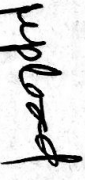
Member Grievance Redressal Committee

  
Dr. Muhammad Iqbal  
Additional Medical Superintendent  
Member Grievance Redressal Committee

  
Prof. Dr. Ameer Afzal  
Head of North Surgical Ward  
Chairman Grievance Redressal Committee

  
Raafia Fatima  
Hospital Pharmacist  
Copt, Member Grievance Redressal Committee

DD (RI) ✓  
11/11/20  
12/11/20

  
18/11/20