

**MINUTES OF THE MEETING OF REDRESSAL GRIEVANCE COMMITTEE**

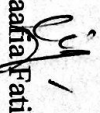
(To settle the issue as requested by M/s Treu-Dynamic International Pvt. Ltd. (K-Wire A055) Tender for Surgical Disposable Items 2020-21)


A meeting of the Grievance Committee constituted vide letter No. PC/57448-54 /MH., Dated 14-09-2020 held on 06.11.2020 at 10.00 a.m., in the office of Chairman Grievance Committee, Mayo Hospital Lahore to decide grievance received from M/s Treu-Dynamic International Pvt. Ltd., to settle the issue of against the Advertisement Tender (Surgical Disposable Item) duly advertised vide No. PC/48029/MH., Dated 21.07.2020 Opened on 15.08.2020 for the year 2020-21.

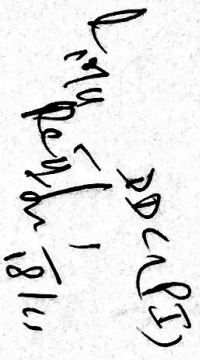
Sr.No.	Grievance	Status of TEC	Proceeding of Redressal of Grievance Committee / Decision
01	<p>M/s M/s Treu-Dynamic International Pvt. Ltd. vide their letter No. Nil, dated 22.10.2020 bearing Diary No.17340 Dated 22.10.2020 stated that: Respected Sir, We Treu-Dynamic International (Pvt.) Ltd have participated in the tender A-055 advertised from your institute. From this tender we have quoted the item no. 1 to 7 for the purchase K-Wires. According to tender's bidding documents, the registration letter from DRAP against the quoted items is essential. But we have applied for the registration of -Wire (Trauma / Osteosynthesis) on 28.01.2019, the process for registration is in process &amp; we are still awaiting for the Registration Letter The proof of submission of Documents &amp; updated status Letter from DRAP is attached for your information. Please consider it against Registration documents.</p>	<p>The Bid is Non Responsive in all quoted items due to failure in Part A.</p>	<p>Mr. Amir attended the meeting on behalf of M/S Treu Dynamics. He was asked to explain his grievance. He presented DRAP related documents. However DRAP registration was mandatory which is not yet finalized. So after due deliberation, the decision of the T.E.C is upheld and grievance is rejected by Grievance Redressal Committee.</p>

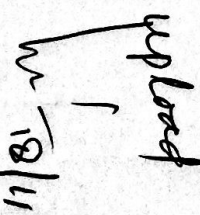
  
Sadia Arshad Rana  
Member Grievance Committee

  
Dr. Muhammad Iqbal  
Additional Medical Superintendent  
Member Grievance Committee

  
Raafia Fatima  
Hospital Pharmacist  
Copt, Member Grievance Committee

  
Prof. Dr. Ameer Afzal  
Head of North Surgical Ward  
Chairman Grievance Committee

  
20/11/20  
20/11/20  
18/11

  
18/11