

<p>02</p> <p>We True-Dynamic International (Pvt) Ltd have participated in the tender A-057B advertised from your institute.</p> <p>From this tender we have quoted the items no.1,7,8,9,10,14,15,26,27 for the purchase of Maxillofacial Implants.</p> <p>According to tenders bidding documents, the registration Letter from Drap against the quoted items is essential. But we have applied for the registration of Maxillofacial Implants (Osteosynthesis) on 14.03.2019, the process for the registration is in process & we are still awaiting for the Registration letter.</p> <p>The proof of submission of Documents & Updated Status Letter from Drap is attached for your information.</p> <p>Please consider it against Registration documents.</p>		<p>mandatory which is not yet finalized. So after due deliberation, the decision of the T.E.C is upheld and grievance is rejected by Grievance Redressal Committee.</p>
<p>03</p> <p>M/s Surgi Vision vide their letter No Nil, dated 27.10.2020 bearing Diary No.17642, Dated 28.10.2020 stated that:</p> <p>With reference to your Technical Report No. 541/CH Store/MH, dated 27-10-2020, whereas the question of rejection arised due to non submission of product registration certificate of DRAP. So the outcome specified by our principal that demand of this certificate is initiated in beginning of current year 2020, but it was not essential part until end of 2019. Therefor accordingly our principal pursue to gain the said certificate, but by chance they could not accumulated the relevant documents in full to proceed the matter. It was because of existed obstacles by Covid-19.</p> <p>However we assure you to provide the said certificate soon as we obtain from our principal. Further would like to draw your kind attention that we quoted the said item on quality basis exactly according to demand specified under the tender list, while the equipment as part of this specific product is previously available & under service as well at your institution.</p>	<p>The Bid is Non Responsive in all quoted items due to failure in Part A.</p>	<p>No one attended the meeting on behalf of M/S Surgi Vision. However the committee evaluated the evaluation Performa and the bid. It is revealed that they have not even applied yet in DRAP. Hence it is unanimously decided to uphold the decision of T.E.C. Hence the grievance is rejected.</p>

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Trust you will realize the matter as narrated above & we look forward to hear soon to your kind co-operation in this regards and allow us to continue our best services to your esteemed institution.



Sadia Arshad Rana

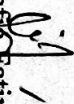
Member Grievance Committee



Dr. Muhammad Iqbal
Additional Medical Superintendent
Member Grievance Committee



Prof. Dr. Ameer Afzal
Head of North Surgical Ward
Chairman Grievance Committee



Raafiq Fatima
Hospital Pharmacist
Copt, Member Grievance Committee