

**MINUTES OF THE MEETING FOR REDRESSAL OF GRIEVANCE COMMITTEE**

A meeting of the Grievance Committee constituted vide letter No. /57448-54 /MH., Dated 14-09-2020. Grievance meeting held on 01-10-2020 at 10.00 a.m., in the office of Chairman Grievance Committee). Mayo Hospital Lahore to decide grievance, duly advertised vide No. PC/44076/MH., Dated 29.06-2020 Opened on 20-07-2020 & 21-07-2020 for the year 2020-21.

The committee decided as under:-

| Grievance  | Decision of Technical Committee  | Proceeding of Redressal of Grievance   | Decision of Grievance Committee 22.10.2020  |
|--|--|--|---|
| <p><b>FOR CODE NO A034 PROCUREMENT OF ANAESTHETIC DRUGS</b></p> <p>M/S-Martin Dow Limited Submitted a grievance vide their letter No. MDL/INST/2109/20/316 dated 21-09-2020 bearing Diary No. 14032 Dated 22.09.2020.</p> <p>He is stated that We have again submitting the under mentioned documents for your recorded which has been spotted by your competent authorities during the evaluation of our technical bid.</p> <p>A) Drug Registration certificates issued from DRAP.<br/>                     B) Quality technical agreement for quoted items as marketing authorization holder. As M/S- Martin dow limited is sole authorized agent of Cenexi SAS France to sell the quoted product in Pakistan.<br/>                     C) Supply order in Govt institutions.<br/>                     We have supplied our quoted item through authorized institutional distributor. M/s-New Majeed Medicine company as the distributor can participate in tender on behalf of manufacturer.<br/>                     D) Sales summary certificate of quoted product.</p> | <p>Bid is non-responsive against quoted item due to failure in Part A &amp; B.</p> | <p>Mr. Adnan Riaz (Institution Sales Head) attended the meeting on behalf of M/S Martin Dow Ltd. The representative was asked to explain and clarify the matter. The committee scrutinized the documents for better understanding and evaluated the matter. The Committee directed the representative to provide the required document from the principle firm in few weeks.</p> | <p>The committee evaluated the documents in accordance to criteria. Though bid acquired the qualifying percentage in Part B, however firm failed to produce the required compulsory document regarding authorization specifically for Mayo Hospital Lahore.</p> <p>Hence the grievance is rejected.</p> |

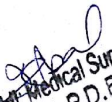
*Handwritten notes and signatures:*


26/10/20 Seen 27/10 p.c.i


*(Signatures)*

- E) Batch history of quoted product.
- F) Availability of quoted items Chain Pharmacies.

Looking forward to your usual cooperation & consideration of provided data.

  
Adil Medical Superintendent  
O.P.D. Block  
MAYO HOSPITAL, Lahore

  
Mst. Rafia Fatima  
Hospital Pharmacist  
Member of Grievance Committee

  
Prof. Ameer Afzal  
Professor of Surgery (N.S.W)  
Chairman of Grievance Committee

  
Mst. Sadia Arshad Rana  
Member of Grievance Committee