

# MINUTES OF GRIEVANCES MEETING

## MAYO HOSPITAL LAHORE

Venue: Department of Neurology, Mayo Hospital Lahore  
Date & Time: 23-07-2022

### *Participants:*

- |    |                                                                                            |          |
|----|--------------------------------------------------------------------------------------------|----------|
| 1. | Prof. Dr. Ahsan Numan<br>Head of Neurology Department Mayo Hospital Lahore                 | Chairman |
| 2. | Prof. Dr. Nasir Chaudhary<br>Head of Ophthalmology Department Unit-II Mayo Hospital Lahore | Member   |
| 3. | Dr. Samra Zahra<br>Adll. Medical Superintendent Mayo Hospital Lahore                       | Member   |
| 4. | Mr. Azeem Butt<br>Deputy Drugs Controller Mayo Hospital Lahore                             | Member   |
| 5. | Mr. Muhammad Jawad Bhatti<br>Deputy Drugs Controller Mayo Hospital Lahore                  | Member   |

### *Proceedings:*

Meeting started with the recitation from the Holy Quran. The Chairman, Grievances Committee Mayo Hospital Lahore welcomed all the participants.

### *ITEM NO. 01:*

#### **GRIEVANCE SUBMITTED BY M/S ONCOLINK PHARMA DISTRIBUTORS (TENDER CODE: R01. DRUGS & MEDICINES RETENDER)**

### *GRIEVANCE DETAIL:*

The firm submitted the grievance under Rule 67(2) of the Punjab Procurement Rules 2014 (PPRA Rules) in response to the Technical Evaluation Report regarding Purchase of Re Tender Drugs/ Medicines (R-01) 2022-23. The firm argued that Zoladex Inj is the only brand of Inj Goserelin 3.6mg PFS available in Pakistan, and all oncologist & urologist know about its packing and formulation available in Pakistan. The firm alleged that In the Mayo list it was mentioned as vial by mistake as before this Mayo hospital has never purchased this item. It added that this product was not evaluated by the end user so the firm requested to get Zoladex Inj. evaluated from oncologist and for technical approval. The firm also stated that ICI Pakistan is the only Sole Importer of the Zoladex Inj. from Astra Zeneca UK Limited. The firm requested to accept Zoladex technically, so that patients can get urgent benefit of this medicine. The firm claimed to attach supporting documents for kind approval.

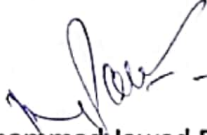


**Decision**

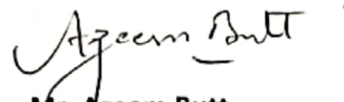
Mr. Sajjid, Managing Partner of M/S Oncolink pleaded the case of firm before the grievances committee. The committee observed that Technical Evaluation Committee (TEC) has disqualified the said item due to failure in Part A & C (Not as per T.E.).

The firm representative claimed that the said item is available in pre-filled syringe only. The committee observed that the procuring agency has mentioned 'Vial' in technical specifications and the quoted item is not as per advertised specs. The committee decided to uphold the decision of Technical Evaluation Committee.

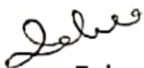
*The meeting ended with vote of thanks to and by the Chair.*



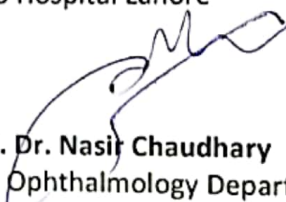
**Mr. Muhammad Jawad Bhatti**  
Deputy Drugs Controller  
Mayo Hospital Lahore



**Mr. Azeem Butt**  
Deputy Drug Controller  
Mayo Hospital Lahore



**Dr. Samra Zahra**  
AMS Stores  
Mayo Hospital Lahore

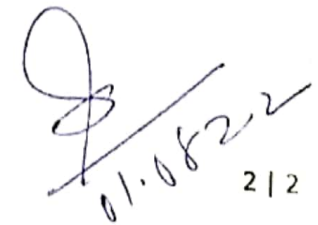


**Prof. Dr. Nasir Chaudhary**  
HoD Ophthalmology Department  
Mayo Hospital Lahore



**Prof. Dr. Ahsan Numan**  
HoD Neurology Department  
Mayo Hospital Lahore

*Pl. uphold  
as per decision of  
Grievance Committee*



01.08.22  
2/2