

MINUTES OF GRIEVANCES MEETING

MAYO HOSPITAL LAHORE

Venue: Department of Neurology, Mayo Hospital Lahore
Date & Time: 11-06-2022

Participants:

- | | | |
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| 1. | Prof. Dr. Ahsan Numan
Head of Neurology Department Mayo Hospital Lahore | Chairman |
| 2. | Prof. Dr. Nasir Chaudhary
Head of Ophthalmology Department Unit-II Mayo Hospital Lahore | Member |
| 3. | Dr. Samra Zahra
Adll. Medical Superintendent Mayo Hospital Lahore | Member |
| 4. | Mr. Azeem Butt
Deputy Drugs Controller Mayo Hospital Lahore | Member |
| 5. | Mr. Muhammad Jawad Bhatti
Deputy Drugs Controller Mayo Hospital Lahore | Member |

Proceedings:

Meeting started with the recitation from the Holy Quran. The Chairman, Grievances Committee Mayo Hospital Lahore welcomed all the participants.

ITEM NO. 01:

GRIEVANCE SUBMITTED BY M/S CAPITAL PREMIUM (TENDER CODE: A014. BEDDING CLOTHING)

GRIEVANCE DETAIL:

The firm submitted the grievance that the firm participated in tender for bedding clothing & linen items for the year 2022-23. The firm alleged that it has not been given proper marks in technical evaluation parameters. The firm requested to review the case for technical acceptance as the firm claims to be manufacturer having vast experience. The firm further claimed to be technically responsive in other hospital.

Decision:

Mr Fahad CFO pleaded the case of firm before the grievances committee. The committee observed that Technical Evaluation Committee (TEC)- has disqualified the firm in all quoted items due to failure in Part-B. The firm showed the performance certificates and FBR statement.

Based on the facts, the committee unanimously decided to declare firm responsive in Part-B.

ITEM NO. 02:

GRIEVANCE SUBMITTED BY M/S AMJAD ALI (TENDER CODE: A014. BEDDING CLOTHING)

GRIEVANCE DETAIL:

The firm submitted the grievance that it participated in the tender of Bedding, Clothing & Linen Store Items for the FY 2022-23 and provided the samples but

H. M. Numan
11/06/22

(Handwritten signatures)

the Firm has been rejected due to disqualification in Part B. The firm claimed that it provided all the documents that were mentioned in the Part B in its Technical Proposal and the same have been once again attached as

S.N o.	Parameters	Firm's Stance
1	<u>Company Profile:</u> Storage Capacity and other facilities	02 Warehouse of 03 & 05 acres located at Valantia Town, Lahore.
2	<u>Relevant Experience:</u> (Government, Semi Government, Private) i) More than 05 Institutes ii) 02-05 Institutes iii) Less than 02	More than 05 institutes: i) LDA construction of Gawala colony 02 Way Road worth amount Rs. 405.727 Million. ii) Hiring for Secondary Waste Collection including plot Clearance & Transportation to Dump site at Ravi Town & Allama Iqbal Town worth amount 113.257 Million & 147. 623 Million.
3	<u>Satisfactory Past Performance</u> (Government, Semi Government, Private) i) More than 05 Years ii) 02-04 Years iii) Less than 02 Years	More than 05 Years Attached.
4	<u>Financial Status / Soundness</u> i) Turn over i.e. Bank Account or through Bank Certificate 50 Million or above (20) 30 Million or above (10) 10 Million or above (05) ii) Tax Paid for the last Last 3 Year = (10) Last 2 year = (05)	More than Rs. 50 Million with Bank Statement. Bank Statement 01-01-2021 to 05-04-2022 Drawn Amount Credit Amount Balance 789.805 Million 807.797 Million 30.873 Million
5	<u>Audit Report</u> Company Audit Report Last 3 Years = (10) Last 2 iii) Audit Report Company Audit Report Last 3 Years = (10) Last 2 Year = (05)	Audit Report of Last 04 years has been attached

mentioned below:

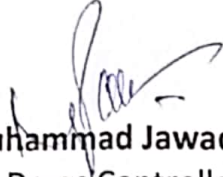
The firm added that the same Technical Offer has been acknowledged & approved by the Administration of Sir Ganga ram Hospital, Lahore, so keeping in view of the Firms Performance, Stance and the enthusiasm which the firm claims, has been proved while providing the requisite documents again. The firm requested to consider the firm's provided documents and reconsider the Firm.

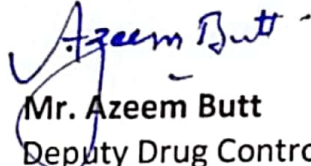
Decision:

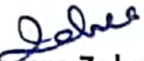
The firm representative was absent. The committee observed that Technical Evaluation Committee (TEC) has disqualified the firm in all quoted items due to failure in Part-B. The committee could not find relevant documents in the bid and grievance documents.

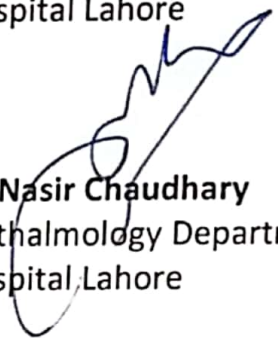
Based on the facts, the committee unanimously decided to uphold the decision of Technical Evaluation Committee.

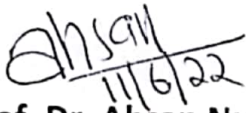
The meeting ended with vote of thanks to and by the Chair.


Mr. Muhammad Jawad Bhatti
Deputy Drugs Controller
Mayo Hospital Lahore


Mr. Azeem Butt
Deputy Drug Controller
Mayo Hospital Lahore


Dr. Samra Zahra
AMS Stores
Mayo Hospital Lahore


Prof. Dr. Nasir Chaudhary
HoD Ophthalmology Department
Mayo Hospital Lahore


Prof. Dr. Ahsan Numan
HoD Neurology Department
Mayo Hospital Lahore


21/6/22