

MINUTES OF GRIEVANCES MEETING

MAYO HOSPITAL LAHORE

Venue: Department of Neurology, Mayo Hospital Lahore

Date & Time: 11-06-2022

Participants

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| 1. Prof. Dr. Ahsan Numan
Head of Neurology Department Mayo Hospital Lahore | Chairman |
| 2. Prof. Dr. Nasir Chandhary
Head of Ophthalmology Department Unit-II Mayo Hospital Lahore | Member |
| 3. Dr. Samra Zahra
Adll. Medical Superintendent Mayo Hospital Lahore | Member |
| 4. Mr. Azeem Butt
Deputy Drugs Controller Mayo Hospital Lahore | Member |
| 5. Mr. Muhammad Jawad Dhatti
Deputy Drugs Controller Mayo Hospital Lahore | Member |

Proceedings

Meeting started with the recitation from the Holy Quran. The Chairman, Grievances Committee Mayo Hospital Lahore welcomed all the participants.

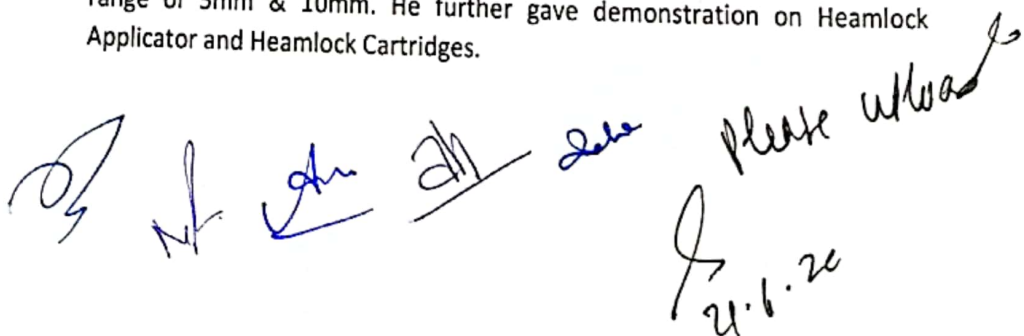
ITEM NO. 01: GRIEVANCE SUBMITTED BY M/S M. YOUSAF & CO. (TENDER CODE: A021 LAPAROSCOPIC DISPOSABLES)

GRIEVANCE DETAIL:

The firm submitted the grievance with reference to Technical Advisory Committee result. The firm stated that the Technical Evaluation Committee rejected Tender Items Serial # 116 and 117. The reason of rejection was that the product does not equals to 5mm. The firm claims that its green reload and applicator are equal to 5mm. In this regard, brochure can be the provided in grievance meeting. The firm claimed that it had already submitted samples within time. The firm also claimed that some of rejected products are already being used as awarded item for many years The firm requested to re-evaluate and consider its products as its products are being used in other leading government and private hospitals. The firm assured that it will provide the quality products which are cost effective and will save government money..

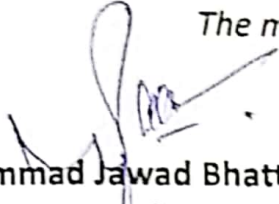
Decision:

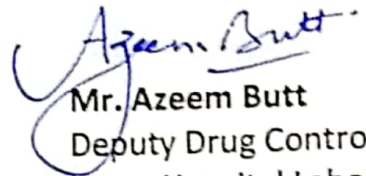
Mr.Faisal Qamar, Product Specialist pleaded the case of firm before the grievances committee. The committee observed that Technical Evaluation Committee (TEC) has declared quoted items responsive except T.E # 116, 117. The firm's representative claimed that Heamlock Applicator only comes in the range of 5mm & 10mm. He further gave demonstration on Heamlock Applicator and Heamlock Cartridges.




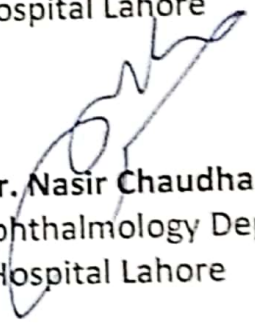
Based on the facts & presentation, the committee unanimously decided to re-evaluate T.E. 116 & 117.


The meeting ended with vote of thanks to and by the Chair.


Mr. Muhammad Jawad Bhatti
Deputy Drugs Controller
Mayo Hospital Lahore


Mr. Azeem Butt
Deputy Drug Controller
Mayo Hospital Lahore


Dr. Samra Zahra
AMS Stores
Mayo Hospital Lahore


Prof. Dr. Nasir Chaudhary
HoD Ophthalmology Department
Mayo Hospital Lahore


Prof. Dr. Ahsan Numan
HoD Neurology Department
Mayo Hospital Lahore