

MINUTES OF GRIEVANCES MEETING

MAYO HOSPITAL LAHORE



Participants:

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| 1. Prof. Dr. Ahsan Numan
Head of Neurology Department Mayo Hospital Lahore | Chairman |
| 2. Prof. Dr. Nasir Chaudhary
Head of Ophthalmology Department Unit-II Mayo Hospital Lahore | Member |
| 3. Dr. Sohail Arshad
Addl. Directors Stores Mayo Hospital Lahore | Member |
| 4. Mr. Azeem Butt
Deputy Drugs Controller Mayo Hospital Lahore | Member |
| 5. Mr. Muhammad Jawad Bhatti
Deputy Drugs Controller Mayo Hospital Lahore | Member |

Proceedings:

Meeting started with the recitation from the Holy Quran. The Chairman, Grievances Committee Mayo Hospital Lahore welcomed all the participants.

ITEM NO. 01:

GRIEVANCE SUBMITTED BY M/S CARDIAC CARE (TENDER CODE: R04)

GRIEVANCE DETAIL:

The firm submitted the grievance with reference to T. E # 39, 40, 41, 45 & 46. The firm stated that these items are used in different Hospitals without any complaint for many years, and are very popular in hospitals having cardiac surgery theater. The firm added that these Items are very expensive and can show to the end User for evaluation. The firm claimed that its all products are registered with DRAP.

Decision:

Mr. Ali Aslam, Sales Executive pleaded the case of firm before the grievances committee. The firm's representative desired to plead the grievance for T.E. 39, 40, 41, 45 & 46. The committee observed that Technical Evaluation Committee has declared T.E. 39, 40, & 41 non-responsive in Part-A & Part-C due to non-provision of samples and T.E. 45 & 46 as non-responsive due to different specifications. The firm's representative stated that it has quoted these items for the first time and did not provide samples being expensive. The committee further observed that the firm also did not provide samples of

Department of Neurology, Mayo Hospital Lahore

21-10-2023

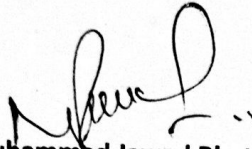
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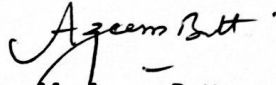
MAYO HOSPITAL LAHORE



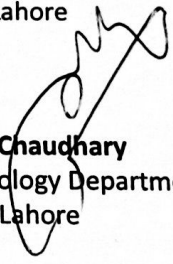
T.E 45 & 46 and the offered products have different specifications i.e. 10 cm X 15cm for T.E 45 instead of 10cm X 5cm and 10cm X 15cm for T.E 46 instead of 6cm X 11cm. The committee decided to uphold the decision of Technical Evaluation Committee.


The meeting ended with vote of thanks to and by the Chair.


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Deputy Drugs Controller
Mayo Hospital Lahore


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