

# MINUTES OF GRIEVANCES MEETING

## MAYO HOSPITAL LAHORE



### Participants:

- |   |          |
|---|----------|
| 1. Prof. Dr. Ahsan Numan<br>Head of Neurology Department Mayo Hospital Lahore                 | Chairman |
| 2. Prof. Dr. Nasir Chaudhary<br>Head of Ophthalmology Department Unit-II Mayo Hospital Lahore | Member   |
| 3. Dr. Sohail Arshad<br>Addl. Directors Stores Mayo Hospital Lahore                           | Member   |
| 4. Mr. Azeem Butt<br>Deputy Drugs Controller Mayo Hospital Lahore                             | Member   |
| 5. Mr. Muhammad Jawad Bhatti<br>Deputy Drugs Controller Mayo Hospital Lahore                  | Member   |

### Proceedings:

Meeting started with the recitation from the Holy Quran. The Chairman, Grievances Committee Mayo Hospital Lahore welcomed all the participants.

### ITEM NO. 01:

### GRIEVANCE SUBMITTED BY M/S SURGIQUIPS (TENDER CODE: A010. EYE DISPOSABLES)

### GRIEVANCE DETAIL:

The firm submitted the grievance with reference to financial report for Eye Disposables 2023-24. The firm stated that it has few reservations regarding the following items;

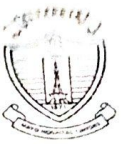
18 Micro Scissors Non-Responsive One Person One Bid

The firm stated that it quoted 'Straight Micro Scissors' and 'Curved Micro Scissors' separately under this item, due to which the committee raised an objection. The firm claimed that "Curvature" was not mentioned in the Bidding documents. The firm added that the Shape of any instrument does not fall into any new category or option if the size of the instrument is same. Then the firm stated that it has not quoted any other size or make of the same instrument, but of Zomex. Hence, the quoting will not fall in to the applied rule. The firm requested to consider its prices and mark it as "Responsive" for this item. The firm further stated that if the institution still wants to apply the instant rule on this item, then the institution shall also accept its first price of the said item for any shape of Micro Scissor straight or curved, this is mostly done in tenders of same types in different hospitals.

Department of Neurology, Mayo Hospital Lahore  
21-10-2023

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**Decision:**

Mr. Rafaqat Ali, Business Partner pleaded the case of firm before the grievances committee. The committee observed that Tender & Purchase Committee Mayo Hospital Lahore has disqualified bid in T.E. 18 with comments 'One Person One Bid'. The committee observed that the firm has quoted two rates under T.E. 18 i.e. Rs. 42900/- for Micro Scissor 23G (Straight) and Rs. 46200/- for Micro Scissor 23G (Vertical). The firm submitted an affidavit that it will supply T.E. 18 Micro Scissors 23 G Straight/ Vertical at same rate i.e. Rs. 42,900/- . The committee further observed that the firm has bid single brand 'Zomex-Sialkot' for Straight/ Vertical versions. The committee accepted the grievance and declared T.E. 18 Micro Scissors 23G Zomex-Sialkot Straight/ Vertical quoted by firm at Rs. 42900/- per item as Responsive.

*The meeting ended with vote of thanks to and by the Chair.*

**Mr. Muhammad Jawad Bhatti**  
Deputy Drugs Controller  
Mayo Hospital Lahore

**Mr. Azeem Butt**  
Deputy Drugs Controller  
Mayo Hospital Lahore

**Dr. Sohail Arshad**  
Addl. Director Stores  
Mayo Hospital Lahore

**Prof. Dr. Nasir Chaudhary**  
HoD Ophthalmology Department  
Mayo Hospital Lahore

**Prof. Dr. Ahsan Numan**  
HoD Neurology Department  
Mayo Hospital Lahore