

MINUTES OF GRIEVANCES MEETING

MAYO HOSPITAL LAHORE



Participants:

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| 1. Prof. Dr. Ahsan Numan | Chairman |
| Head of Neurology Department Mayo Hospital Lahore | |
| 2. Prof. Dr. Nasir Chaudhary | Member |
| Head of Ophthalmology Department Unit-II Mayo Hospital Lahore | |
| 3. Dr. Sohail Arshad | Member |
| Addl. Directors Stores Mayo Hospital Lahore | |
| 4. Mr. Azeem Butt | Member |
| Deputy Drugs Controller Mayo Hospital Lahore | |
| 5. Mr. Muhammad Jawad Bhatti | Member |
| Deputy Drugs Controller Mayo Hospital Lahore | |

Proceedings:

Meeting started with the recitation from the Holy Quran. The Chairman, Grievances Committee Mayo Hospital Lahore welcomed all the participants.

ITEM NO. 01:

GRIEVANCE SUBMITTED BY M/S MEDICAMP INTERNATIONAL (TENDER CODE: A015. SUTURES & LIGATURES)

GRIEVANCE DETAIL:

The firm submitted the grievance with reference to Technical Evaluation Report in which products have been declared non responsive due to different reasons. Item at Sr. # 21 & 22 are declared non-response on basis of 'Product not as per specification' & non-responsive by the end user (Weak tensile strength). The firm further stated that it has already qualified in Part A & Part B. The firm has requested for an opportunity to give it a chance by considering its non-responsive items. The firm stated that its above mentioned items are US FDA Approved and has never been rejected for above cited reason of weak tensile strength. It is pertinent to mention that the same items have been recommended by end user during recent Suture retender and has been supplied to this hospital for several procurements without a single complaint. The firm claimed that its quoted item is highly recommended and approved throughout Pakistan with same specifications.

Decision:

Mr. Rizwan Zafar, Area Sales Manager pleaded the case of firm before the grievances committee. The committee observed that Technical Evaluation

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Committee (TEC) has disqualified bid in Part-C as T.E 21 had weak tensile strength & T.E 22 had thin framework. The committee observed that the presentation of the firm failed to challenge the decision of TEC and decided to uphold the decision of Technical Evaluation Committee.

The meeting ended with vote of thanks to and by the Chair.

Mr. Muhammad Jawad Bhatti
Deputy Drugs Controller
Mayo Hospital Lahore

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Deputy Drugs Controller
Mayo Hospital Lahore

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Addl. Director Stores
Mayo Hospital Lahore

Prof. Dr. Nasir Chaudhary
HoD Ophthalmology Department
Mayo Hospital Lahore

Prof. Dr. Ahsan Numan
HoD Neurology Department
Mayo Hospital Lahore

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