

MINUTES OF GRIEVANCES MEETING

MAYO HOSPITAL LAHORE



Participants:

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| 1. Prof. Dr. Ahsan Numan
Head of Neurology Department Mayo Hospital Lahore | Chairman |
| 2. Prof. Dr. Nasir Chaudhary
Head of Ophthalmology Department Unit-II Mayo Hospital Lahore | Member |
| 3. Dr. Sohail Arshad
Addl. Directors Stores Mayo Hospital Lahore | Member |
| 4. Mr. Azeem Butt
Deputy Drugs Controller Mayo Hospital Lahore | Member |
| 5. Mr. Muhammad Jawad Bhatti
Deputy Drugs Controller Mayo Hospital Lahore | Member |


Proceedings:

Meeting started with the recitation from the Holy Quran. The Chairman, Grievances Committee Mayo Hospital Lahore welcomed all the participants.

ITEM NO. 01: GRIEVANCE SUBMITTED BY M/S CAPITAL PREMIUM LTD. (TENDER CODE: A023: CLOTHING & LINEN STORE ITEMS)

GRIEVANCE DETAIL: The firm submitted the grievance that the firm participated in Tender for Linen items for the year 2023-2024. The firm claimed that it was technically responsive in FY 2022-2023 and in 2023-2024 we are also declared technically responsive. The firm stated that the security attached is not as per the criteria. The firm claimed that it had attached the same instrument In FY 2022-2023 and even the performance Guarantee of 5% for the FY 2022-2023 was generated from the same bank where no objection was raised by the technical team. Observing the previous years, the firm followed the same pattern for making 2% bid security, and requested to accept its Grievance and make responsive for Financial Bid results..

Decision: Mr. Ameen, Business Partner of firm pleaded the case of firm before the grievances committee. The committee observed that the firm has been disqualified due to invalid Bid Security as it was in the shape of Pay Order. The firm added that they have attached Pay Order and stated that the bid security purpose is to secure the bid only. The committee also discussed the advice of PPRA Punjab through Letter No. L&M(PPRA)1-15(SOC)(AB)(LHR)(5)/2020


Department of Neurology, Mayo Hospital Lahore

06-09-2023

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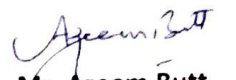
MAYO HOSPITAL LAHORE


dated 22nd August 2023 where it has been advised that *any bidder should not be declared non-responsive on account of submission of bid security in other form as it shall curtail the healthy competition.*

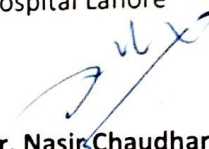
In lieu of above-stated, the committee decided to accept the grievance and declared firm responsive to the extent of CDR.


The meeting ended with vote of thanks to and by the Chair.


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Deputy Drugs Controller
Mayo Hospital Lahore


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Deputy Drugs Controller
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