## MINUTES OF GRIEVANCES MEETING



### MAYO HOSPITAL LAHORE

#### Participants:

Chairman 1. Prof. Dr. Ahsan Numan Head of Neurology Department Mayo Hospital Lahore Member 2. Prof. Dr. Nasir Chaudhary Head of Ophthalmology Department Unit-II Mayo Hospital Lahore 3. Dr. Sohail Arshad Member Addl. Directors Stores Mayo Hospital Lahore 4. Mr. Azeem Butt Member Deputy Drugs Controller Mayo Hospital Lahore 5. Mr. Muhammad Jawad Bhatti

Deputy Drugs Controller Mayo Hospital Lahore

#### Proceedings:

Meeting started with the recitation from the Holy Quran. The Chairman, Grievances Committee Mayo Hospital Lahore welcomed all the participants.

ITEM NO. 01:

GRIEVANCE SUBMITTED BY M/S MULLER & PHIPPS (PAKISTAN) LTD. (TENDER CODE: R01. DRUGS & MEDICINES)

Member

GRIEVANCE DETAIL:

The firm submitted the grievance with reference to Evaluation Report for Tender of Medicine items F.Y 2023-24 where the bid is Non-Responsive due to below mentioned documents:

Sr. No.	Documents Attached
1	Batch History of Quoted Item batch
	Affidavit regarding 'Non of the Quoted items failed in last three years

The firm claimed to have provided all required above documents as per technical evaluation and requested to consider it technically responsive.

Decision:

Mr. Muhammad Ikram, Senior Field Manager pleaded the case of firm before the grievances committee. The committee observed that Technical Evaluation Committee (TEC) has disqualified bid due to failure in Part-B. The firm's representative provided record of number of batches produced in last year. The record showed 7 batches for T.E. 275 for which item was not graded due to less batches; 4 batches for T.E. 364 for which this item was also not graded due to less batches; 10 batches for T.E. 254 for which 3 marks were awarded;

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13 batches for T.E. 105 for which 3 marks were awarded; more than 20 batches for T.E. 314 for which 10 marks were awarded; and more than 20 batches for T.E. 293 for which 10 marks were awarded. Resultantly, T.E. 314 & 293 stands responsive in Part-B after achieving 53 marks out of 80. The firm failed to provide affidavit required under section 6.

The meeting ended with vote of thanks to and by the Chair.

Mr. Muhammad Jawad Bhatti

Deputy Drugs Controller Mayo Hospital Lahore

Dr. Sohail Arshad

Addl. Director Stores Mayo Hospital Lahore Mr Azeem Butt

Deputy Drugs Controller

Mayo Hospital Lahore

Prof. Dr. Nasir Chaudhary

HoD Ophthalmology Department

Mayo Hospital Lahore

Prof. Dr. Ahsan Numan

HoD Neurology Department

Mayo Hospital Lahore