

MINUTES OF GRIEVANCES MEETING

MAYO HOSPITAL LAHORE

Venue: Department of Neurology, Mayo Hospital Lahore
Date & Time: 01-08-2023

Participants:

- | | |
|-----------------------------------------------------------------------------------------------|----------|
| 1. Prof. Dr. Ahsan Numan
Head of Neurology Department Mayo Hospital Lahore | Chairman |
| 2. Prof. Dr. Nasir Chaudhary
Head of Ophthalmology Department Unit-II Mayo Hospital Lahore | Member |
| 3. Dr. Sohail Arshad
Addl. Directors Stores Mayo Hospital Lahore | Member |
| 4. Mr. Azeem Butt
Deputy Drugs Controller Mayo Hospital Lahore | Member |
| 5. Mr. Muhammad Jawad Bhatti
Deputy Drugs Controller Mayo Hospital Lahore | Member |

Proceedings:

Meeting started with the recitation from the Holy Quran. The Chairman, Grievances Committee Mayo Hospital Lahore welcomed all the participants.

Note: This meeting has been conducted in compliance with the directions of Honorable High Court in Writ Petition No. 46248 of 2023 where the Honorable Court has directed to hear the grievance of firm.

ITEM NO. 07: GRIEVANCE SUBMITTED BY M/S KM ENTERPRISES (TENDER CODE: A013. SURGICAL DISPOSABLES)

GRIEVANCE DETAIL: The firm submitted the grievance with reference to participation in the tender for the bulk purchase of Surgical Disposable Misc. A-013, whereas the firm has been declared non-responsive by the technical evaluation committee due to an apparent blacklisting from the PPRA (Public Procurement Regulatory Authority). The firm stated that KM Enterprises Situated at 605-0-Block, MA Johar Town Lahore is not currently blacklisted by any institute, including the PPRA and may be some confusion regarding the blacklisting issue, and firm has claimed to have taken steps to provide supporting documentation to address this matter. The firm claimed that it has attached a letter explaining the situation in detail and to provide the necessary assurance. The firm added that the blacklisted company, KM Enterprises, bears a similar name to ours

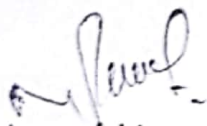
but has a different address, NTN (National Tax Number), and proprietor. These differences clearly establish that the company is distinct and not subject to any blacklisting. The firm requested to review the attached letter and consider its clarification when reevaluating its bid. The firm claimed that it is confident that upon careful examination, it will reveal that the company is eligible and fully responsive to the tender requirements.


Decision:


Mr. Arif Mehmood, Sales Manager/ Director of firm pleaded the case before the grievances committee. The committee observed that Technical Evaluation Committee has disqualified the bid in section 5 of Part-A Compulsory Parameters with comments that the firm has been blacklisted from PPRA. The firm's representative presented an Order No. 17731-41/ CEO/DHA/MWI/-/Acctt: dated 13th December 2022 and stated that a replica firm i.e. KM Enterprises Sargodha Road near Total Petroleum Mianwali was created and has nothing to do with its firm i.e. KM Enterprises K.M Manion 605, D Block MA Johar Town Lahore. He added that the NTN No. of fake firm mentioned in instant order is 4827944-7 while its NTN No. is 1351439-3 that clearly shows that the blacklisted firm is a different entity and has nothing to do with the original firm K.M Enterprises Lahore. The firm further presented Minutes of Meeting of the Grievances Redressal Committee DGHS held on 13th June 2023 where the committee has accepted the grievance of firm on the same issue.

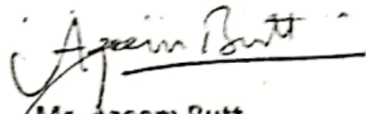
In view of the above-stated facts, the committee decided to declare firm responsive in section 5 of Part-A.

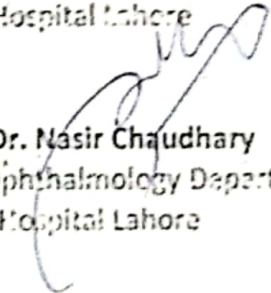
The meeting ended with vote of thanks to and by the Chair.


Mr. Muhammad Jawad Bhatti
Deputy Drugs Controller
Mayo Hospital Lahore


Dr. Sohail Arshad
Addl. Director Stores
Mayo Hospital Lahore


Prof. Dr. Ahsan Numan
HoD Neurology Department
Mayo Hospital Lahore


Mr. Azeem Butt
Deputy Drugs Controller
Mayo Hospital Lahore


Prof. Dr. Nasir Chaudhary
HcD Ophthalmology Department
Mayo Hospital Lahore