

MINUTES OF GRIEVANCES MEETING

MAYO HOSPITAL LAHORE

Venue: Department of Neurology, Mayo Hospital Lahore
Date & Time: 05-08-2023

Participants:

- | | |
|---|----------|
| 1. Prof. Dr. Ahsan Numan
Head of Neurology Department Mayo Hospital Lahore | Chairman |
| 2. Prof. Dr. Nasir Chaudhary
Head of Ophthalmology Department Unit-II Mayo Hospital Lahore | Member |
| 3. Dr. Sohail Arshad
Addl. Directors Stores Mayo Hospital Lahore | Member |
| 4. Mr. Azeem Butt
Deputy Drugs Controller Mayo Hospital Lahore | Member |
| 5. Mr. Muhammad Jawad Bhatti
Deputy Drugs Controller Mayo Hospital Lahore | Member |

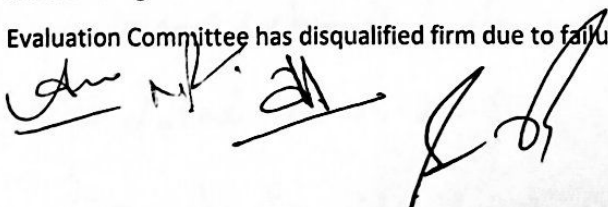
Proceedings:

Meeting started with the recitation from the Holy Quran. The Chairman, Grievances Committee Mayo Hospital Lahore welcomed all the participants.

ITEM NO. 01: GRIEVANCE SUBMITTED BY M/S SAMCON (TENDER CODE: TENDER FOR SERVICE & MAINTENANCE/ REPAIR OF LIFTS AT MAYO HOSPITAL LAHORE)


GRIEVANCE DETAIL: The firm submitted grievance that the firm participated in advertised Tender for Service & Maintenance / Repair of Lifts and the firm has been declared Non-Responsive by the technical evaluation committee due to missing Certificate of Pakistan Engineering council (PEC) and attached Pay Order instead of CDR. The firm claimed that it has attached The Pakistan Engineering Council Certificate with its application. The firm also claimed to attach Pay Order with the technical bid as a Bid Security and claimed that Pay Order is equivalent to CDR which will be released after submission of performance guarantee. The firm requested to probe into the matter and clear the issue.


Decision: Mr. Muhammad Usman, General Manager of firm pleaded the case of firm before the grievances committee. The committee observed that Technical Evaluation Committee has disqualified firm due to failure in sections 4 & 8 as




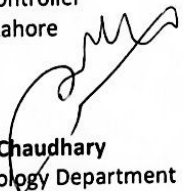
the firm attached Pay Order instead of CDR and valid Pakistan Engineering Council (PEC) registration was missing. The committee observed that clause 17.3 requires submission of bid security in the shape of CDR. The committee observed that the bidding document has limited to CDR only and the firm has submitted Pay Order, for which the grievance was regretted. The firm's representative presented a copy of Registration with Pakistan Engineering Council bearing Serial No. 552355 issued on 20th July 2023. The committee observed that PEC registration has been issued after Tender Opening date. It was also observed that the firm has not been authorized by PEC for ME03: Lifts and Escalators Compressor Generators. The committee unanimously decided to uphold the decision of Technical Evaluation Committee.

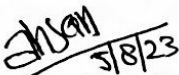
The meeting ended with vote of thanks to and by the Chair.



Mr. Muhammad Jawad Bhatti
Deputy Drugs Controller
Mayo Hospital Lahore


Mr. Azeem Butt
Deputy Drugs Controller
Mayo Hospital Lahore


Dr. Sohail Arshad
Addl. Director Stores
Mayo Hospital Lahore


Prof. Dr. Nasir Chaudhary
HoD Ophthalmology Department
Mayo Hospital Lahore



Prof. Dr. Ahsan Numan
HoD Neurology Department
Mayo Hospital Lahore

Para # 01
Please reconsiders in the light of previous tenders & tenders of other facilities


Para # 02
Note: - Grievance Committee submitted its reply vide No. 908/NEU/MHL dated 12.08.2023.

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- Grievance Committee upheld its decision (Copy enclosed)

Para # 03
Upload as per policy along with reply as in para 2

23/8/23



DEPARTMENT OF NEUROLOGY
KING EDWARD MEDICAL UNIVERSITY/ MAYO HOSPITAL, LAHORE.



Assistant Professor
Dr. Ayesha Aslam
Dr. Sadaf Iftikhar
Dr. Safia Bano

Chairman & Head of Department
Prof. Dr. Ahsan Numan
FCPS (Neurology), FRCP (Glasg), PhD

Registrar
Dr. Qudsum Yousaf

Date: 12th Aug 2023

No: 908/NEU/MHL

To

The Chief Executive Office
Mayo Hospital, Lahore.

Subject:

Grievance Committee Meeting: Tender of Outsourcing of Service & Maintenance/Repair of Lifts.

Please refer to the subject cited the grievances committee has taken cognizance of matter in detail and is of the view that the Minutes of Grievances Committee Meeting issued in connection with subject cited procurement are final and doesn't requires any review at grievance level.

AMS(R&W)

File

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PROF. DR. AHSAN NUMAN
MBBS, FCPS (Neurology)
FRCP (Glasg), Ph.D
Chairman & Head of
Department of Neurology,
KEMU / Mayo Hospital, Lahore.
(Chairman Grievance Committee)