

MINUTES OF GRIEVANCES MEETING

MAYO HOSPITAL LAHORE

Venue: Department of Neurology, Mayo Hospital Lahore
Date & Time: 24-07-2023

Participants:

- | | |
|---|----------|
| 1. Prof. Dr. Ahsan Numan
Head of Neurology Department Mayo Hospital Lahore | Chairman |
| 2. Prof. Dr. Nasir Chaudhary
Head of Ophthalmology Department Unit-II Mayo Hospital Lahore | Member |
| 3. Dr. Sohail Arshad
Addl. Directors Stores Mayo Hospital Lahore | Member |
| 4. Mr. Azeem Butt
Deputy Drugs Controller Mayo Hospital Lahore | Member |
| 5. Mr. Muhammad Jawad Bhatti
Deputy Drugs Controller Mayo Hospital Lahore | Member |

Proceedings:

Meeting started with the recitation from the Holy Quran. The Chairman, Grievances Committee Mayo Hospital Lahore welcomed all the participants.

ITEM NO. 01:

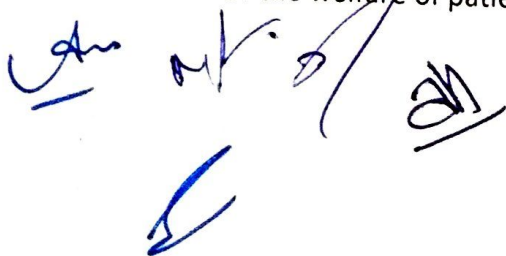
GRIEVANCE SUBMITTED BY M/S KASBN INTERNATIONAL (TENDER CODE: A07. BME ITEMS)

GRIEVANCE DETAIL:

The firm submitted grievance with reference to the Technical Evaluation Report. The firm's reservations on Technical Evaluation Report are as follows:

SR #	NAME OF ITEM	TEC REPORT	CLARIFICATION
128	Silicone resuscitator Ambu bag Peads 500ml	Non-responsive due to not as per specification. As per technical data sheet, bag volume is 450ml instead of 500ml.	VBM Germany is a reputable Brand, and the Quoted item has Silicone resuscitator bag volume 450ml volume as per international tandard. kindly accept it as minor deviation

The firm requested to accept above clarification and approve Silicone Resuscitator Ambu bag Peads, a quality product in the best interest of institute and for the welfare of patients.

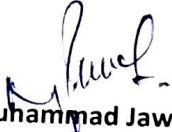


Decision:

Mr. Rana Asif Majeed Sales Executive pleaded the case of firm before the grievances committee, The committee observed that the Technical Evaluation Committee has disqualified the bid due to failure in Part-C in T.E. 128 as the quoted item is not as per advertised specification i.e 450ml instead of 500ml.

The firm's representative stated that his quoted item is an international brand having capacity of 450ml. The committee observed that the quoted item deviates from advertised specifications and **decided to uphold decision of Technical Evaluation Committee.**

The meeting ended with vote of thanks to and by the Chair.



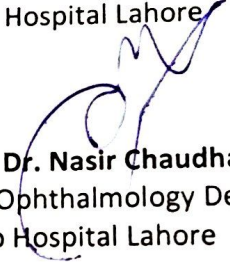
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