

MINUTES OF GRIEVANCES MEETING

MAYO HOSPITAL LAHORE

Venue: Department of Neurology, Mayo Hospital Lahore
Date & Time: 14-07-2023

Participants:

- | | |
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| 1. Prof. Dr. Ahsan Numan
Head of Neurology Department Mayo Hospital Lahore | Chairman |
| 2. Prof. Dr. Nasir Chaudhary
Head of Ophthalmology Department Unit-II Mayo Hospital Lahore | Member |
| 3. Dr. Sohail Arshad
Addl. Directors Stores Mayo Hospital Lahore | Member |
| 4. Mr. Azeem Butt
Deputy Drugs Controller Mayo Hospital Lahore | Member |
| 5. Mr. Muhammad Jawad Bhatti
Deputy Drugs Controller Mayo Hospital Lahore | Member |

Proceedings:

Meeting started with the recitation from the Holy Quran. The Chairman, Grievances Committee Mayo Hospital Lahore welcomed all the participants.

ITEM NO. 01: GRIEVANCE SUBMITTED BY M/S M/S ACP SYSTEMS (TENDER CODE: R04 CARDIAC SURGERY)

GRIEVANCE DETAIL: The firm submitted the grievance with reference to letter No.168(B)/cs/MHL/23/MH Dated Lahore the 26.04.2023, through which the firm came to know that its following products have not been technically responsive by the Technical Evaluation Committee due to non-submitting Free Sales Certificate.

Tender S.#	Description	Company/Origin
101.	Cor-knot- Mini Device /Titanium fasteners knots with applicator (2 applicators and 12 fastener in each kit)	LSI Solutions Inc. /USA
102.	Cor-knot Quick Load / Titanium fasteners knots box of 12 pouches (6 fastener per pouch)	LSI Solutions Inc. /USA

Handwritten signatures and initials: ah, ah, ah, ah

103	Cor-knot Quick Load / Titanium fasteners knots box of 12 singles (1 fastener per pouch)	LSI Solutions Inc. /USA
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The firm stated that its quoted products are manufactured in USA, FDA approved and registered with DRAP (Drug Regulatory Authority of Pakistan). These products are also already being used in Mayo Hospital-Lahore, Punjab Institute of Cardiology-Lahore, Sheikh Zayed Hospital-Lahore, Rehmatul-Lil-Alameen Institute of Cardiology-Lahore and National Institute of Cardiovascular Diseases-Karachi- Pakistan and have never got any kind of complaint in respect of quality and performance. The firm added that US manufactured products can only get certificate of foreign Government from the FDA Authorities that has already been submitted, but Free sale certificate is issued for products manufactured in Europe for which the firm's Principal's letter has been attached.

In the light of the above explanation, the firm requested to review the decision and consider its products.

Time: 01:30 AM – 02:00 AM (14th July 2023)

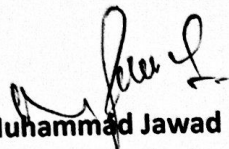
Decision: Mr. Shahid Institutional Manager pleaded the case of firm before the grievances committee. The committee observed that Technical Evaluation Committee (TEC) has disqualified bid due to failure in section 8 of Part-A.

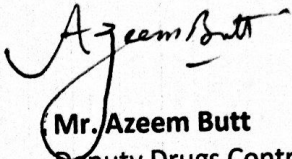
Part-A: Compulsory Parameters


The firm's representative stated that the firm has Free Sales Certificate of its quoted products and the same has also been attached with the bid while the TEC has disqualified the firm on this parameter. The committee observed that the bid contains Certificate to Foreign Government vide Certificate No. 9795-6-2022 valid up to 13th June 2024. The committee observed that Free Sales Certificate (FSC) is also called Certificate to Foreign Government (CFG), Certificate of Exportability (COE) & Certificate for Export (CFE). The United States of America issues Certificate to Foreign Government and is issued by FDA and Chamber of Commerce. **The Grievances Committee turned down the grievance as the Certificate to Foreign Government was not attested by**

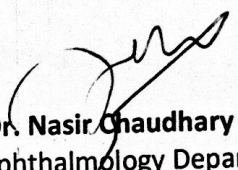
Pakistan embassy and upheld the decision of Technical Evaluation Committee in Part-A.


The meeting ended with vote of thanks to and by the Chair.


Mr. Muhammad Jawad Bhatti
Deputy Drugs Controller
Mayo Hospital Lahore



Mr. Azeem Butt
Deputy Drugs Controller
Mayo Hospital Lahore

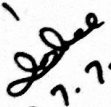

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Mayo Hospital Lahore


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