

MINUTES OF GRIEVANCES MEETING

MAYO HOSPITAL LAHORE



Participants:

- | | |
|---|----------|
| 1. Prof. Dr. Nasir Chaudhary
Head of Ophthalmology Department Unit-II Mayo Hospital Lahore | Chairman |
| 2. Dr. Umar Nazir
Assistant Professor of Plastic Surgery Mayo Hospital Lahore | Member |
| 3. Dr. Sana Farooq
Senior Registrar Neurology Department Mayo Hospital Lahore | Member |
| 4. Mr. Azcem Butt
Deputy Drugs Controller Mayo Hospital Lahore | Member |
| 5. Mr. Muhammad Jawad Bhalti
Deputy Drugs Controller Mayo Hospital Lahore | Member |

Proceedings:

Meeting started with the recitation from the Holy Quran. The Chairman, Grievances Committee Mayo Hospital Lahore welcomed all the participants.

ITEM NO. 01:

GRIEVANCE SUBMITTED BY M/S KAMRAN BASHIR & BROTHERS (TENDER: A10 EYE DISPOSABLE)

GRIEVANCE DETAIL:

The firm submitted the grievance with reference to Purchase of Eye Disposable Items A 10 for the year 2024-25 in respect of T.E # 5 ERM/ILM DYE for Retina, T.E # 19 MVR Knife 23G, and T.E # 30 Silicon Oil 15ML. The firm stated that it had not attached experience of above-mentioned items because the firm has not received purchase orders above-mentioned items from any institution till the tender opening date. The firm then clarified that it is introducing these items for the first time in tenders and did not attach the purchase orders with the bid. The firm further claimed that it has received the purchase orders of these items and have attached with the grievance letter. The firm requested to review its request.

Decision:

Mr. Muhammad Afzal, Marketing Manager of M/S Kamran Bashir & Brothers pleaded the case before the grievances committee. The committee observed that the Technical Evaluation Committee has disqualified the bid due to failure in clause (i) & (n) of Compulsory Parameters. The firm's representative stated that the firm does not have financial capability that meets the

Office of Chairman Grievances Committee, Mayo Hospital Lahore
18-03-2024


MINUTES OF GRIEVANCES MEETING


MAYO HOSPITAL LAHORE




requirement of clause (i) of Compulsory Parameters. The firm also failed to show sufficient product experience required under clause (n) of Compulsory Parameters. The committee decided to uphold the decision of Technical Evaluation Committee.


The meeting ended with vote of thanks to and by the Chair.


Mr. Muhammad Jawad Bhatti
Deputy Drugs Controller
Mayo Hospital Lahore


Mr. Azeem Butt
Deputy Drugs Controller
Mayo Hospital Lahore


Dr. Sana Farooq
Senior Registrar Neurology Dept.
Mayo Hospital Lahore

Dr. Umar Nazir
Assistant Professor Plastic Surgery
Mayo Hospital Lahore


Dr. Nasir Chaudhary
HoD Ophthalmology Department
Mayo Hospital Lahore

AMJ(P)
Upload Pleox
As per Bullog
21/6/24
15/6/24

DDC-II
15-6-2024