

MINUTES OF GRIEVANCES MEETING

MAYO HOSPITAL LAHORE



Participants:

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| 1. Prof. Dr. Nasir Chaudhary
Head of Ophthalmology Department Unit-II Mayo Hospital Lahore | Chairman |
| 2. Dr. Umar Nazir
Assistant Professor of Plastic Surgery Mayo Hospital Lahore | Member |
| 3. Dr. Sana Farooq
Senior Registrar Neurology Department Mayo Hospital Lahore | Member |
| 4. Mr. Azeem Butt
Deputy Drugs Controller Mayo Hospital Lahore | Member |
| 5. Mr. Muhammad Jawad Bhatti
Deputy Drugs Controller Mayo Hospital Lahore | Member |

Proceedings:

Meeting started with the recitation from the Holy Quran. The Chairman, Grievances Committee Mayo Hospital Lahore welcomed all the participants.

ITEM NO. 01:

GRIEVANCE SUBMITTED BY M/S BELFORT SECURITY SERVICES(TENDER: OUTSOURCING OF SECURITY SERVICES AT MAYO HOSPITAL LAHORE)

GRIEVANCE DETAIL:

The firm submitted the grievance with reference to subject cited tender. The firm claimed that it is well established and working with major government / semi government organizations. The firm stated that during the scrutiny of technical documents TEC unqualified BSS on certain observations in the documents. Moreover, the firm obtained 80 Marks, which are the highest. The pointwise clarifications are given below:-

Part A [Sub Para (a&k)]:- The firm stated that Lt. Col. Syed Muhammad Abbas (Retd) is performing the duties of MD Belfort Security Services (Pvt) Ltd. and is authorized to sign company documents.

Part A [Sub Para (j)]:- The firm claimed that it is in possession of PTA License to be used in Pakistan. Frequency for particular place is obtained on signing of the contract.

In the light of our above clarifications the firm requested to consider its technical strengths and relevant experience for security services with similar projects.

Decision:

Mr. Muhammad Shakeel, Deputy General Manager of M/S Belfort Security Services pleaded the case before the grievances committee. The committee observed that the Tender & Purchase Committee has disqualified the bid

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18-03-2024

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due to failure in Part-A. The committee observed that the firm has been disqualified in clause (a) of Part-A with the objection that the bidder is not an authorized person and his name is not mentioned on Form-29. The firm claimed that Col.® Syed Muhammad Abbas is the Managing Director of firm and is also mentioned in the company profile attached with the bid. The firm also showed Ministry of Interior U.O No. 437/2007-S-II dated 16th September 2022 about change in Directorship of M/S Bel Fort Security Services in favor of Col.® Syed Muhammad Abbas and others. It was also observed that the requirement of clause (a) stands for the firm as a bidder rather than signatory. The committee decided to declare firm responsive in clause (a) of part-A. The firm further claimed that it has PTA Wireless License No. W.6-39/2015/20 applicable to throughout Pakistan. The firm also showed receipt for renewal of PTA License. The committee decided to declare firm responsive in clause (j) of Part-A. The firm representative also requested to declare firm responsive in clause (k) of Part-A as the TEC has mentioned that it is not signed by an authorized person. The committee observed that the affidavit has been signed by the Managing Director of firm and decided to declare firm responsive in clause (k) of Part-A.

The meeting ended with vote of thanks to and by the Chair.

Mr. Muhammad Jawad Bhatti
Deputy Drugs Controller
Mayo Hospital Lahore

Mr. Azeem Butt
Deputy Drugs Controller
Mayo Hospital Lahore

Dr. Sana Farooq
Senior Registrar Neurology Dept.
Surgery Mayo Hospital Lahore

Dr. Umar Nazir
Assistant Professor Plastic
Mayo Hospital Lahore

Dr. Nasir Chaudhary
HoD Ophthalmology Department
Mayo Hospital Lahore

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